



# Cookie policy

## 1. Ownership

This website is operated by:

- Restaurant Hjemme
- Øster Farimagsgade 18
- 2100 Copenhagen
- Phone: + 45 32 26 76 00
- E-mail: [hjemme@restauranthjemme.dk](mailto:hjemme@restauranthjemme.dk)
- CVR: DK-31927692

## 2. What are cookies?

Cookies are small text files, which are stored in your browser to the effect of recognizing your computer when re-visiting our website. Cookies may be used for purpose of preparing statistics of users' website use and for optimization of contents on the pages. Cookies are very important to help us make online services easier to use, to monitor the use of our site and to help us improve the service to you. A cookie is a passive file. No personal details nor information will be saved in our cookies and cookies cannot contain virus.

## 3. For how long are cookies stored?

Cookies will delete themselves after a period. When you re-visit a website, the cookies are usually renewed.

## 4. How do you delete or avoid cookies?

If you do not wish to accept cookies, you can block or remove them. Please, be aware that restricting cookies may impact the functionality of a website. Many of the interactive functions offered by our website are dependent on cookies and disabling or blocking cookies may prevent these services from working or may reduce their usefulness.

## 5. How do we use cookies on our website?

We use cookies to improve the overall quality of our homepage. As an example, we use cookies to collect statistics, to operate our web-shop and table reservation system, to enrich your site experience and to support and optimize our marketing efforts. Cookies will remember which merchandise you have put in your shopping bag, or your previous visits to our homepage, and also your language preference. Cookies are also used to collect statistics on the number of visitors and their usage preferences on our site.

## 6. Google Analytics (website traffic monitoring)

Our website make use of cookies from Google Analytics to monitor activities on our website. You may restrict cookies from Google Analytics here : <http://tools.google.com/dlpage/gaoptout>.



## **7. Use of personal data**

No personal data registered at Restaurant Hjemme will be transferred, sold or made available to a third party at any time. All information is stored in a secure manner and can only be accessed by trusted staff at Restaurant Hjemme.

Information will be used to obtain better knowledge of visitors on our website. Such use may evolve around surveys and analysis strictly for purpose of improving our products, services and technologies.

## **8. Contact ref. personal data**

If you wish access to your personal information stored with Restaurant Hjemme, you can contact us at [hjemme@restauranthjemme.dk](mailto:hjemme@restauranthjemme.dk) or by phone + 45 32 26 76 00. In accordance with the Danish Act on the Processing of Personal Data, we provide registered information on demand and, if so requested, can erase data to the extent desired. Please note that no personal sensitive or personal identifiable information will be stored.

## **9. Protection of personal data**

In accordance with the Danish Act on the Processing of Personal Data, your personal data must be stored securely and confidentially. We store your personal data on computers with restricted access, located in monitored facilities, and our safety precautions are continuously checked to determine whether our user data is being processed appropriately, always taking due account of your rights as a user. However, we cannot guarantee 100 per cent security when data is transferred via the Internet. That means there may be a risk that unauthorised persons may force access to information when data is transferred and stored electronically. Accordingly, you submit your personal data at your own risk. Personal data is deleted or rendered anonymous as and when the purpose for which it was collected no longer applies. Personal data is stored for a maximum of 12 months after use. Nevertheless, data relating to purchases from our online store is retained for 5 years in our accounting and filing systems.

As a result of rapid developments of the Internet, changes in the way we process personal data may be necessary. We therefore reserve the right to update and change the present guidelines on the processing of personal data. If we do so, we will of course amend the "last updated" date at the bottom of the page. In the event of significant changes, we will inform you via a notice clearly displayed on our websites.

To the extent that personal data about you is being processed, you are entitled under the Danish Act on the Processing of Personal Data to be informed of what personal data can be attributed to you. If it emerges that the information or data being processed relating to you is inaccurate or misleading, you are entitled to demand that this is corrected, deleted or blocked. You may at any time object to information about you being processed. You may also revoke your consent at any time. You have the opportunity to appeal against the processing of information and data relating to you. Any appeals should be submitted to the Danish Data Protection Agency, cf. Section 58(1) of the Danish Act on the Processing of Personal Data.

The data controller at [www.restauranthjemme.dk](http://www.restauranthjemme.dk) is Restaurant Hjemme. We do not encrypt the customer information that we store. We do not encrypt the customer information that we transfer.

**Latest update: May 2018**